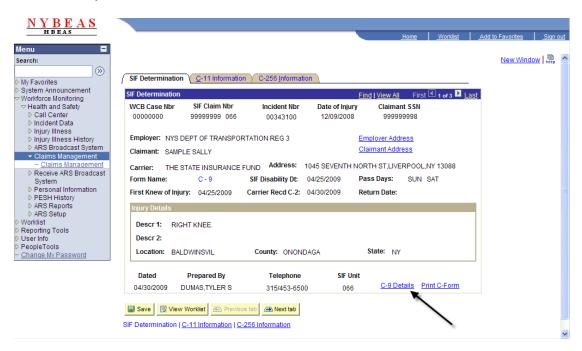
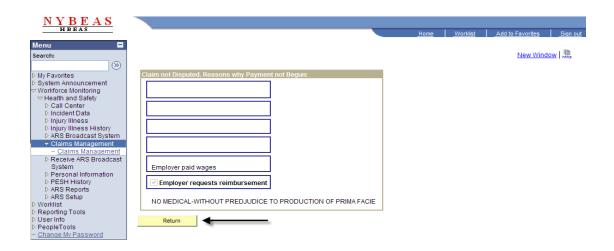
# Claims Management Enhancement Project

## SIF Determinations (C6, C7, or C9)

Prior to the Claims Management Enhancement (FROI Acknowledgement) the end user could only access the pages within the Claims Management component of ARS if a SIF Determination (C6, C7, or C9) was filed by NYSIF and loaded in ARS (displayed below). Furthermore, if a C-11 (Change of Employment Status) was requested by the NYSIF Case Manager and a determination had not yet been loaded in the ARS database for the incident, the C-11 could not be filed electronically.





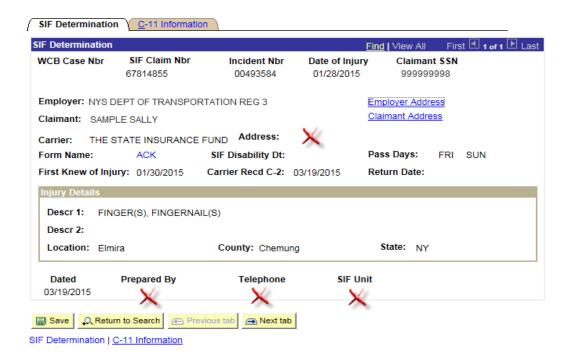
### FROI Acknowledgement (ACK) & C-11 Processing without receiving a SIF Determination.

The purpose of using a FROI Acknowledgement (ACK) is not to replace a SIF Determination form, but to treat the FROI Acknowledgement (ACK) as a receipt from NYSIF once the agency has submitted a FROI (C-2). The FROI Acknowledgement (ACK) is received the following day from NYSIF and contains the SIF Claim Number that we will load into the ARS database allowing users to access the Claims Management pages instead of waiting to receive a SIF Determination (C6, C7, or C9).

**Note:** The Form Name: (ACK) **will not** appear on the users SIF Determination worklist. It will be loaded into Claims Management the next business day following the submission of a FROI (C-2).

### SIF Determination

When you input a specific incident number into the Claims Management component, the SIF Determination page will automatically appear and display the **ACK** (Form Name). There will be no data in the NYSIF fields; Prepared By (SIF Case Manager), Telephone (Case Manager), SIF Unit, and State Insurance Fund – Unit Address (Carrier's Address) as identified in the SIF Determination screenshot (below) displaying the Form Name: **ACK**.



#### C-11 Information

There are no changes in the way the user will populate and send the information that is required on the C-11 Information (page) regardless of the Form Name: (C-6, C-7, C-9) or (ACK) displayed on the SIF Determination (page).

Furthermore, if you send a C-11 and the only form name displayed on the SIF Determination (page) is the FROI Acknowledgement (ACK) and a SIF Determination (C-6, C-7, C-9) or (EMP) is later received from NYSIF for the incident, both forms will be display on the SIF Determination (page) as shown in the screenshot below.

